

Oughtibridge Surgery Patient Participation Group Meeting

Meeting Notes

Monday 20th May 2013

Present: M Greaves, J Greaves, Dr T Moorhead, D Davis, L Buchanan, S Barrand, E Nelson, A Spooner. C Proctor, J Whalley, A Scarffe, G Scarffe, A Nayak, B Miskell, D Barron, J Barron, D Ward, J Hird, P Jagger, A Bailey, J Tesh

Next Meeting: Monday 16th September 2013

Item	Comments	Action
1.	<p>Dawn thanked everyone for attending and introductions were made.</p> <p><u>Feedback from the meeting held on 13th February 2013</u> Leigh Buchanan's secondment was working well and she was receiving referrals for all sources.</p> <p>The 111 service had not been introduced on 5th March 2013 due to problems with capacity and staff training. The service was still under review and there was no new date for the service to begin.</p>	
2.	<p><u>Stocksbridge Community Care Group</u> Dawn welcomed Graham Helliwell and Ann Pearson from Stocksbridge Community Care Group. The group is a befriending group. They gave details of the service they could offer to Oughtibridge residents as well as looking for volunteers. All volunteers would undertake an induction and have a CRB check. Anyone wishing to volunteer or make a referral could do so direct or via Dawn at the surgery.</p>	
3.	<p><u>Clinical Commissioning – Dr T Moorhead</u> Dr Moorhead spoke to the group about clinical commissioning. Sheffield Clinical Commissioning Group (CCG) is responsible for commissioning most hospital services. The CCG is responsible for about 550k patients and is looking to do more work in the community to avoid hospital admissions. By 2020 it is expected to be 600k patients with a growth in every age group. The CCG is keen to ensure the patients get a better service. The CCG has been able to keep the management skills from the former PCT. The budget for hospital services is approx. £700 million. The conflict of interest between the CCG role and GP role was discussed. Dr Moorhead assured the group that patient needs come first and budgets can be sorted afterwards. GPs are advocates for the patients. The CCG is in the process of setting up an engagement/communication strategy. This will ensure that service users are included. The 18 weeks target still exists from the date the patient is referred to the date the surgery is undertaken. To ensure the targets are met hospitals can subcontract the work to the private sector.</p>	
5.	<p><u>Any Other Business</u> <u>DNAs</u> For the next meeting Dawn agreed to do more work on DNAs and show this as the % of the appointments.</p>	DD

6.	<p><u>Text Messaging</u> It was mentioned that the reminder was not always being received. Dawn agreed to look into this</p> <p><u>Dispensary</u> Dawn was asked to pass on thanks to the girls in the dispensary for their excellent work.</p> <p><u>Date of Next Meeting</u> Monday 16th September 2013 at 6.30pm.</p>	DD
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